

Sub-Processors

To deliver Services, Company and its Affiliates may use third party data processors and Company Affiliates to process Subscriber Data. Capitalized terms not defined in this document shall have the meaning set forth in the Master Subscription Agreement or the written agreement between a Subscriber and Company, as applicable (the “Agreement”).

Third Party Sub Processors

Sub-Processor	Purpose	Location
Amazon Web Services, Microsoft Azure (or a similar cloud hosting provider)	Cloud hosting, data storage and infrastructure provider	United States, United Kingdom or Australia (see below)
Tierpoint	Hosting, data storage and infrastructure provider	United States
Microsoft 365	Customer relationship management	United States, United Kingdom or Australia (see below)
Qlik	Analytics	United States, United Kingdom or Australia (see below)
Snowflake	Analytics	United States, United Kingdom or Australia (see below)
Talend	Analytics	United States, United Kingdom or Australia (see below)
Logi	Analytics	United States, United Kingdom or Australia (see below)
Pendo	Analytics	United States, United Kingdom or Australia (see below)
Google	Analytics	United States, United Kingdom or Australia (see below)
Salesforce	Analytics	United States, United Kingdom or Australia (see below)
Marketo	Analytics	United States, United Kingdom or Australia (see below)
Sumo Logic	Application monitoring	United States, United Kingdom or Australia (see below)
Auth0	Authentication services	United States, United Kingdom or Australia (see below)
Okta	Authentication services	United States, United Kingdom or Australia (see below)
NetSuite	Customer relationship management	United States, United Kingdom or Australia (see below)



Sub-Processor	Purpose	Location
HubSpot	Customer relationship management	United States, United Kingdom or Australia (see below)
Zendesk	Customer relationship management	United States, United Kingdom or Australia (see below)
Atlassian	Customer relationship management	United States, United Kingdom or Australia (see below)
Thinkific	Learning management application	United States, United Kingdom or Australia (see below)
Litmos	Learning management application	United States, United Kingdom or Australia (see below)

Company Affiliates with personnel that may be used to process Customer Data

Company Affiliate	Purpose	Location
Brightly Software, Inc.	Provision of technical services, support services and supporting the provision and maintenance of the Service.	United States
Brightly Software Canada, Inc.		Canada
Assetic Australia Pty Ltd		Australia
Confirm Solutions Limited		United Kingdom
Dude Solutions Software India Private Limited		India
Facility Health Inc.		United States
Energy Profiles Limited		Canada

If you are a current Subscriber with a fully executed data processing addendum (“DPA”) in place with Brightly Software or its Affiliate, you may notify us of an objection to use of a Third Party Sub-Processor used to process your Subscriber Data by sending such objection to gdpr@brightlysoftware.com within fourteen (14) days after Dude Solutions notice of such new Third Party Sub-Processor, or such other period of time as set forth in your DPA. Objections shall be described in the DPA.