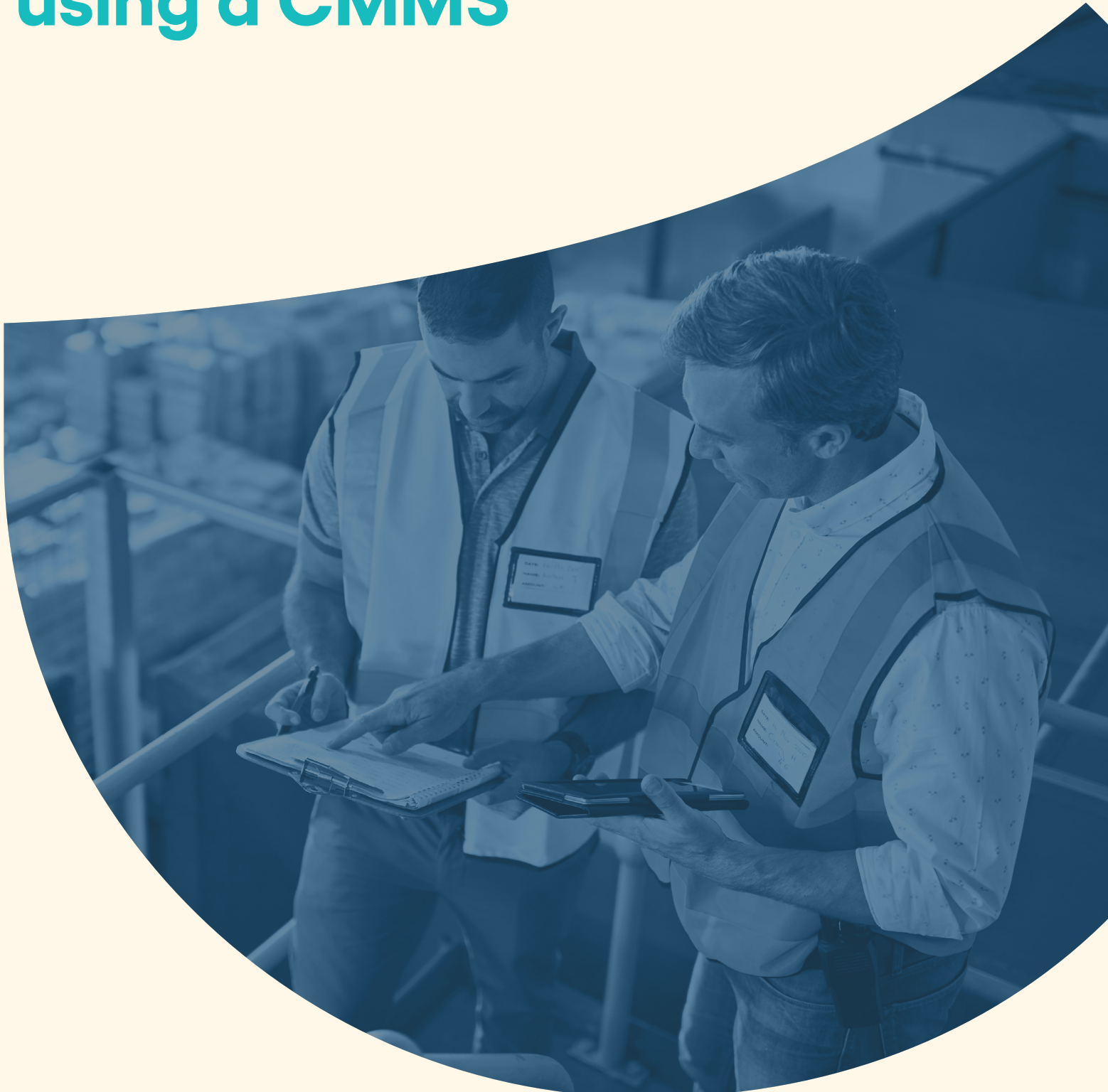




Hidden costs of not using a CMMS



Hidden Costs of Not Using a CMMS

Your work in maintenance and operations is tied to efficiency. The way you fix assets, organize your team workflow and make decisions about resourcing all affect your budget.

Now is a time when resources are in high demand and every dollar truly counts against your bottom line.

While adding maintenance and operations technology may seem like an extra cost, operations professionals who have tapped into its efficiency wins know that the ROI of using a **CMMS (computerized maintenance management system)** far outweighs the cost.

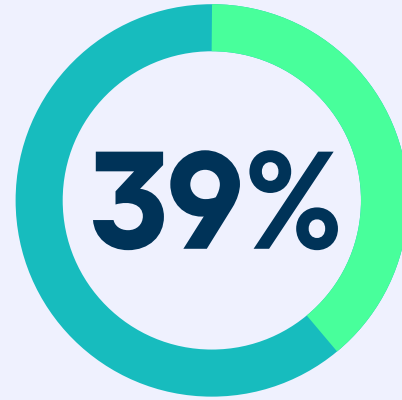
And for those who are still relying on paper processes, complex Excel sheets and housing critical knowledge in your head, you are experiencing the hidden costs of:

- Operating in reactive mode
- Wasting time getting work done
- Increased risk and liability

Let's dive into what those areas are costing you and how you can start saving with technology.



When we surveyed a group of maintenance professionals:¹



said they use a CMMS

1 | Operating in reactive mode

If you could get ahead, would you? Of course you would. But without the right technology to help you organize your processes, budget and workflow, it's hard to do so.

When you are always fighting fires and working reactively, you waste resources, budget, and burn out you and your staff.

Your preventive maintenance (PM) program is critical to getting out of reactive mode of maintenance – and you need a CMMS to support that.

Not to mention that a PM program plugged into a CMMS can result in lower overhead and maximize uptime, as well as help you make data-driven decisions to maximize your asset lifecycle, leading to equipment and assets lasting longer.

“

As a result [of preventive maintenance], our equipment has far exceeded the industry standard life expectancy and we receive less work order requests because our equipment is wellmaintained.

”

Curtis Orndorff

Frederick County Public Schools

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80% of maintenance can be addressed by doing **PMs on 20% of facility systems**

An emergency work order costs **3-4X** a planned work order²

You can see a **545%** in ROI with a PM program³

2 | Wasting time getting work done

Do you ever feel like your team could complete work faster if they were more organized about what they should be doing, where and when?

If you have a disorganized workflow and everyone isn't on the same page, then you're bound to be wasting resources, especially if you're:

- Using paper processes, creating waste with printing and tethering technicians to paper instructions
- Wasting windshield time or expecting technicians to come back to a central location to enter work details
- Not communicating back to work requesters or if you have to do so verbally

Especially if you're not using a mobile app to capture work and organize staff tasks for the day, then you're losing time and money — and maybe even inadvertently promoting a perception of your team as slow or ineffective.

Your staff deserves the organization and transparency of a digital maintenance system to help them prioritize tasks, and your leadership deserves a place where they can adequately report on work being done.



See how a mobile CMMS app can take your maintenance to the next level

[Learn more](#)

“

I don't know why or how you would do work orders without having mobile.

”

Ryan Ferguson

Glennaire Retirement Community

[Learn More](#)



3 | Increased risk and liability

When you don't have a system to digitally document your maintenance processes, you open yourself and your organization to much more risk – and that can really cost you.

DOCUMENTATION

Without maintenance work and assets documented in a digital system, how can you:

- **Make the right decisions about what to repair vs. replace**
- **See work history by asset**
- **Effectively train new team members or make the knowledge transfer when staff retire**



In my mind, that's one of the most important things about a CMMS system – that you are able to track back to that asset and see its history since you're basing a lot of your decisions on that.



Ben Nowak
Aspirus Wausau Hospital

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This can equate thousands of dollars lost repairing the same asset over and over again or replacing the wrong asset at the wrong time, or spending weeks getting staff and contractors up to speed on what's needed where.

COMPLIANCE & INSURANCE

If you've had any run-ins with compliance issues or insurance claims, then you know that it's a place



See how this YMCA saved thousands on an insurance claim with documentation in their CMMS

[Learn more](#)

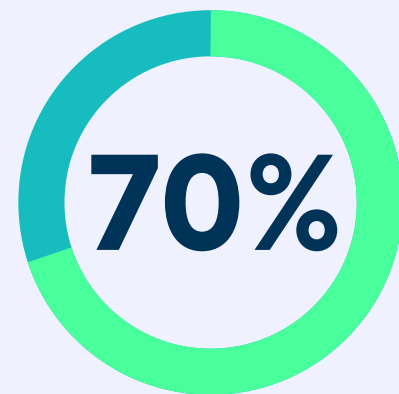
you don't want to be in as an operations leader or as an organization. And documentation can mean the difference between thousands of dollars in fines and proving that you're doing the work you need to promote safety.

Without a system to track compliance documentation, you open your organization to:

- **Increased risk for your staff without well understood and distributed safety and compliance protocols**
- **Fines from failing compliance inspections and incurring insurance claims**
- **Decreased levels of service and a lower level of safety in your environment that can negatively affect your business**

No one wants to promote risk with maintenance and operations work – and that's why you need a CMMS to help you avoid it.

A CMMS can help you decrease insurance claims by⁴



Are you ready to keep up instead of falling behind?

You deserve to be in control of your operations, to own your daily work and feel confident about your future. And it may be even easier than you think to get a CMMS implemented and start seeing the savings.

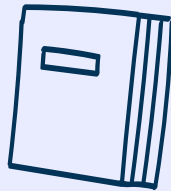
If you're ready to get ahead and experience the benefits of using a CMMS to streamline your maintenance workflow, stretch your resources and gain efficiencies, we're here to help.



GUIDE

Read our guide on what to look for when selecting a CMMS to get started!

[Learn more](#)



SOURCES

- 1 Data from a 2017 Manufacturing Operations Survey with 209 respondents
- 2 Hank Bardel, "A Measured Approach to Uptime," Marshall Institute. http://174.129.232.25/default.asp?Page=Maintenance_Resources&Area=Articles&ARTID=AMeasuredApproachToUptime
- 3 "Determining the Economic Value of Preventive Maintenance," Jones Lang LaSalle. <http://www.sitemason.com/files/b2tjra/Preventive%20Maintenance.pdf>
- 4 "An Ounce of Preventive is Worth a Pound of Cure," Dude Solutions. dudesolutions.com/resources/ounce-prevention-worthpound-cure-guide

About Brightly software

Brightly, the global leader in intelligent asset management solutions, enables organizations to transform the performance of their assets. Brightly's sophisticated cloud-based platform leverages more than 20 years of data to deliver predictive insights that help users through the key phases of the entire asset lifecycle. More than 12,000 clients of every size worldwide depend on Brightly's complete suite of intuitive software – including CMMS, EAM, Strategic Asset Management, IoT Remote Monitoring, Sustainability and Community Engagement. Paired with award-winning training, support and consulting services, Brightly helps light the way to a bright future with smarter assets and sustainable communities. For more information, visit brightlysoftware.com

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