



# A resident-first approach to housekeeping

One of the biggest challenges managing housekeeping in senior living communities is dealing with unexpected problems. Whether it's a staff member not showing up for work or an urgent room turn, there is always a surprise that throws a wrench into any well-planned schedule. Factor in floor care schedules, project cleanings, and room turn-overs — the picture is even more complex. Then try innovating with a resident choice model for housekeeping and introducing billable services — things quickly become unmanageable. There is a system that makes order out of the chaos... **TheWorxHub: Housekeeping app.**



## The solution

TheWorxHub: Housekeeping app is a comprehensive web-based solution that enables senior living communities to take control of all aspects of their facility's housekeeping needs. Key benefits include:



### Continuity

- Template response procedures for infection control.
- Resident preferences stored and shared across staff.



### Scheduling

- Instant visibility of staff availability coupled with a simple drag and drop scheduling interface.
- Reminders for overdue scheduled tasks.



### Customized Services

- Identify resident preferences to build customized housekeeping schedules.
- Export billing data to systems such as PointClickCare, HealthMedX, and MatrixCare.

## About TheWorxHub™

TheWorxHub is a leading provider of cloud-based operations management solutions. Proudly serving residents and their families for over 20 years, TheWorxHub drives productivity and efficiency, boosting your bottom line while delivering high-touch, personalized resident experiences.

## TheWorxHub Apps

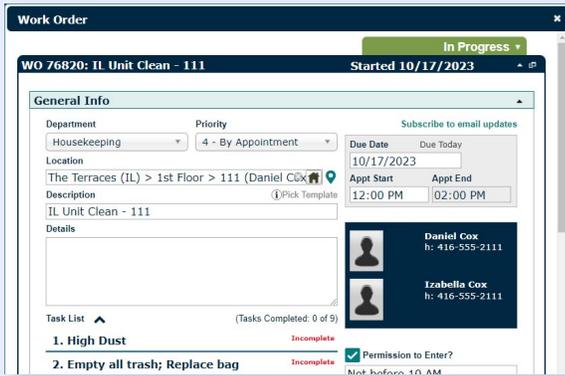
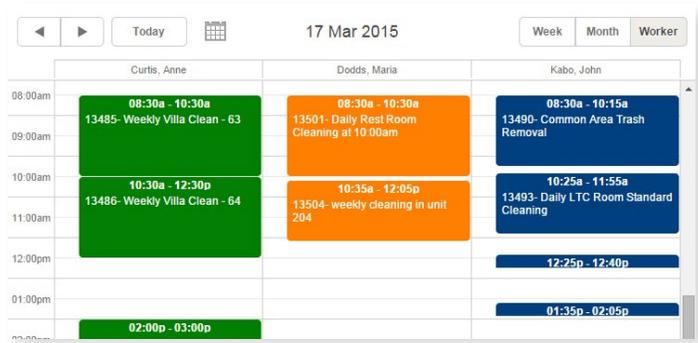
Transportation	Security
Housekeeping	IT Services
Room Bookings	PO & Inventory
QA & Surveys	Capital Planning
Activities	WorkIQ
Catering	



## Schedule visibility at-a-glance

No more need to worry about unexpected housekeeping issues. TheWorxHub features a dashboard interface that allows you to see all staff assignments, view availability, and easily assign open tasks.

Re-scheduling or re-assigning tasks is as simple as dragging and dropping on a calendar.



## Customizing the resident experience

The happiness and welfare of your residents is always a top-priority. The Housekeeping app supports this approach by including resident preferences in individual profiles, such as permission to enter instructions. This resident-first philosophy extends to customized housekeeping services; essentially, giving your facility the capability to offer additional services (e.g., laundry, ironing) to your residents efficiently & cost effectively.

## Flexible fee-for-service billing

Additional fees charged for customized fee-for-service billables can be easily managed and exported to your favorite software, such as Answers on Demand (AOD), PointClickCare, and HealthMEDX.



## Get started today

TheWorxHub is the leading senior living operations software and is backed by decades of experience. Speak to a Brightly expert to learn how you can get started and [enjoy a free, custom demo!](#)



+1 877-655-3833



[support@brightlysoftware.com](mailto:support@brightlysoftware.com)



[brightlysoftware.com/theworxhub](https://brightlysoftware.com/theworxhub)

## About Brightly Software

Brightly, a Siemens company, enables organizations to transform the performance of their assets. Brightly is the global leader in intelligent asset management solutions. Brightly's sophisticated cloud-based platform leverages more than 20 years of data to deliver predictive insights that help users through the key phases of the entire asset lifecycle. More than 12,000 customers of every size worldwide depend on Brightly's complete suite of intuitive software—including CMMS, EAM, Strategic Asset Management, IoT Remote Monitoring, Sustainability and Community Engagement. Paired with award-winning training, support and consulting services, Brightly helps light the way to a bright future with smarter assets and sustainably communities. For more information, visit [www.brightlysoftware.com](http://www.brightlysoftware.com).



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