



Client Success Story

Forecasting a Predictable Future: How Children's Health Used Origin Data to Secure \$20 Million in Funding Requests

Client

Children's Health

Location

Dallas, Texas, United States

Vitals

Nationally ranked pediatric teaching hospital system with:

- 496-bed hospital in Dallas, 212-bed hospital in Plano, and several off-site clinics
- 4.5 million total square feet of facilities space, with buildings ranging in age from construction in 1964 to 2024
- New replacement hospital in design in Dallas

Results

Using Brightly's Origin, Children's Health has been able to:

- Build 10-year financial forecasts for building needs.
- Save millions of dollars by leveraging asset analytics data to inform funding decisions
- Justify and secure \$20 million in capital funding requests

Background

When Brooke Bohme, Director of Engineering, joined Children's Health in 2016, there was no exhaustive list of assets—the first asset list she received only had 20 items on it. “They had lots of work orders set up, but they didn’t have any records about the life of the equipment or when it was installed,” she says.

In an effort to efficiently manage the health system’s existing infrastructure and construction projects, Bohme and her team started using Brightly’s Origin software. In early 2020, Brightly team members came and assessed all the system’s assets and entered all the data into Origin. Since then, the team has been able to rely on Origin data to make deeply informed decisions about maintaining, operating and growing its facilities.

Facilitate Capital Planning

The beds are always full at Children’s Health, so Bohme and her team have spent a lot of time in recent years planning for expansions or new construction. Currently, the Dallas campus is preparing to transition into a brand-new hospital, and there are a number of decisions to make about how to best occupy existing ancillary buildings.

“Having all the asset information in Origin helps us be strategic in that planning,” Bohme says. For example, when the team studies are being done to convert the usage of a building to a different type of usage, Origin makes it easy to understand the capital needed to support the change.

“Origin helps us consider all the options and change our minds frequently,” she says. “Every month, someone has a new assessment, new plan or new idea. And the reality is we can quickly change our minds because we’ve used Origin to build 10-year forecasts for all of our buildings.”



Drive Better Decisions

Not only does Origin allow for simplified scenario planning, it also provides reliable data to help Children's Health leaders make informed facility decisions. For example, in early 2023, Bohme's team started a project to upgrade the chilled water system in one of the clinical buildings on the Dallas campus. Before they began, however, the planning and design team mentioned that they might vertically expand six stories on top of the clinical building in the future.

Bohme halted the chilled water system replacement project to discuss all the details with design and construction. "We had created a design to replace the chilling towers and we knew what the cost of upgrading all this stuff would be, and we wanted to share the costs," she says. "When they realized they would need to add \$6 million to the project for cooling towers and piping by adding on vertically, they decided to expand horizontally."

Bohme credits Origin for providing the information her team needs to stop and start decisions and justify their steps. "Having the capabilities to make strategic decisions and have justification and reasons for those decisions is really important, and a lot of facilities don't have that ability," she says. "But even if you don't have engineers on staff, if you have something like Origin that gives you risk, gives you cost, and gives you the order in which things should be replaced, you can make informed decisions based on risk mitigation, and with the cost in mind."

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Brook Bohme, Director of Engineering
Children's Health

Justify Capital Funding Requests

The Children's Health team used Origin to develop a 10-year plan for each of its campuses, and Bohme's team meets annually with finance and executive leadership to go through the plans, provide reasons and justifications for their decisions, and request the needed funding.

Origin allows the team to share dynamic data with leadership. For example, when requesting funds for a new piece of equipment, the data "shows that we're not just putting it in and saying, at 20 years we're going to replace it," Bohme says. "We're able to say, 'We've fixed it five times in the past year; this is why we should replace it.' You can often get more than the service life out of a piece of equipment, but you have to compare the cost of repairs, labor, and downtime with the capital request, and having that dynamic interface is really what helps justify some of this."

Every year, Children's Health uses the equipment lists and risk ranks provided by Origin to secure capital for upcoming projects. In 2023, Bohme's team was able to secure about \$20 million from finance.

"We've used Origin to forecast a future the finance team can anticipate," she says. "That's probably the only reason we are so blessed to have such a robust program."

Learn more: brightlysoftware.com

About Brightly Software

Brightly Software, a Siemens company, enables organizations to manage the entire lifecycle of their assets, facilities and infrastructure. As the global leader in intelligent asset management solutions for more than 25 years, Brightly's sophisticated cloud-based platform is expertly designed to improve capital planning through smarter, data-driven decision making, empower technicians to predict, prioritize and manage preventative maintenance activities, and support organizations to achieve sustainability, compliance and efficiency goals. Combined with award-winning training, legendary support and managed services, more than 12,000 clients worldwide depend on Brightly to optimize their teams, operations and strategic planning initiatives. For more information, visit brightlysoftware.com

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