



Client Success Story

Asset Management Solution Allows Bell County WCID No.1 to Focus on What Really Matters: Providing Clean, Safe Water to Their Community

Client

Bell County Water Control and Improvement District No.1 (WCID)

Location

Bell County, Texas

Vitals

Bell County WCID No.1 is:

- Located in the heart of Central Texas and serves a broad community within Bell County.
- Operates two water treatment plants, two wastewater treatment plants, and a compost facility.

Results

With Brightly's asset management solution, Bell County WCID No.1:

- Enhanced their ability to focus on the core mission of providing clean water to their community.
- Improved organizational structure for managing diverse facilities.
- Streamlined processes for maintenance and operations.
- Organize time and labor so that 93% of all work orders are completed.

Background

Bell County Water Control and Improvement District No.1 (WCID) is a cornerstone of public health and safety in Bell County, Texas, responsible for the essential services of water treatment, wastewater management, and a compost facility. Its infrastructure includes two water treatment plants, strategically positioned to draw from two distinct lakes within the county, ensuring a robust and reliable water supply. The team at Bell County WCID No.1 is deeply committed to their mission, with many long-serving members like General Manager Trevor Butler and Water Superintendent JD Dominguez, who have dedicated their careers to the organization. The expansive historical knowledge, combined with the critical nature of their work, underscores the need for efficient and reliable systems that enable their focus to remain squarely on delivering clean, safe water to the community.

A Commitment to Delivering Clean Water

For the residents of Bell County, clean water isn't just a utility; it's a promise upheld by a team deeply invested in their community.

At the heart of this commitment are individuals like Trevor Butler, whose nearly two decades at Bell County WCID No.1 have made him an integral part of its operations. He's not alone in this longstanding dedication. Water Superintendent JD Dominguez began his journey with the district in 2007, a path he describes with pride: "I just wanted to get the top license and keep moving forward."

This kind of extensive experience represents a hands-on understanding of the critical infrastructure they manage daily. From two vital water treatment plants to robust wastewater facilities and a compost operation, Dominguez and Butler oversee systems essential to public health.

Dominguez often reflects on his unique position, noting: "We're blessed to have two lakes in one county," a testament to the essential resources under their stewardship. With such a crucial mission and an invaluable team, Bell County WCID No.1 recognized the importance of having systems that support their dedicated staff and streamline their complex operations. This led them to implement Brightly Asset Essentials, an asset management solution designed to bring clarity and efficiency to their diverse facilities. Now, the complexities of maintaining the Belton - and Stillhouse water plants, alongside their wastewater and compost facilities, are managed with streamlined efficiency that supports their dedication to the community.

Empowering Bell County WCID No.1's mission with Brightly

By leveraging Brightly Software, Bell County WCID No.1 has enhanced its organizational structure and processes, allowing their highly experienced team to dedicate more energy to their primary objective. This allowed Bell County WCID No. 1 to complete 93% of all work orders.

The system provides the framework needed to manage a wide array of assets across multiple sites, ensuring that all equipment and infrastructure are operating optimally. This means that skilled operators and technicians can focus on the nuances of water quality, treatment processes, and environmental compliance, rather than getting bogged down in manual tracking or inefficient workflows.

The asset management solution supports the team in maintaining the integrity of their operations, from the initial water intake at the lakes to the distribution channels. This streamlined approach ensures that critical maintenance is performed efficiently, minimizing

any potential disruptions to the water supply. The system helps to organize tasks, track asset performance, and provide a clear overview of their operational landscape. This allows the team to concentrate on the essential work of delivering clean water.

Ultimately, Brightly Asset Essentials empowers Bell County WCID No.1 to uphold its unwavering commitment to public health, ensuring that the community receives the clean, safe water it depends on, day in and day out.

Learn more: BrightlySoftware.com

